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QUALITY POLICY

Rev.	Data	Descrizione revisione	Redatto	Verificato	Approvato
E.00	8/02/2018	Issue	RM	DIR_ASQ	DS/ DIR_ASQ
B.00	18/10/2017	New Issue	DM	DIR_ASQ	DS/ DIR_ASQ

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For over forty years Fluorsid S.p.A. has been on the world market of fluorinated products for the aluminium industry and, thanks to the progress achieved and attested by the customers trust and satisfaction, is today the company reference in this sector.

The quality requirements imposed by our customers are increasingly stringent; international competition requires greater efficiency. Laws, regulations and our industrial culture increasingly require us to minimize risks, reduce the use of natural resources, improve the working environment and make it cleaner, healthier and safer. The community demands transparency, reliability and stability

Continual improvement is the key to ensuring the company continuity in the years to come. The goal and efforts to achieve them must be common to the top management, staff and suppliers.

The Top Management is committed to:

- operate according to the Quality Management System, periodically evaluating its effectiveness and efficiency, providing the necessary revisions and updates and verifying that it is always correctly applied;
- ensure that all employees, within the scope of their duties and responsibilities, are trained to operate with full knowledge of the potential risks associated with the activities, both in ordinary and emergency conditions;
- promote the Quality culture and seek the application of advanced standards for the continuous improvement;
- define and review the Quality objectives and targets related to its strategic guidelines, ensure and verify their achievement;
- provide the resources needed to plan and implement programs to achieve defined business objectives;
- to evaluate in advance the Quality implications of any new activities;
- verify the qualification of suppliers and contractors in compliance with company criteria, in order to be able to make choices that are as compliant as possible with Quality requirements;
- pursue the continuous improvement of performance through constant customer orientation, attention to the quality of services, directing the management to criteria of maximum efficiency and economic and productive effectiveness;

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- define qualitative indicators integrated with productivity and yield indexes for continuous improvement of the production process;
- identify quality issues in all business processes and seek and introduce corrective measures and actions to resolve them;
- maintain a relationship of maximum collaboration, confidence and transparency with the external community and its institutions;
- spread its policy among suppliers, contractors and any other third parties accessing the Site for business purposes, ensuring that it is understood, implemented and supported at all levels of the Company;
- ensure the communication, the sharing and the application of the Quality Policy;
- promote the use of the approach by processes and Risk-Based Thinking (risks and opportunities);
- ensure the professional growth of the staff.

In order to pursue these objectives, the Management assumes responsibility for preparing a Quality Management System to pursue the strategic objectives defined in this policy, to keep it under control in order to verify the pursuit of these objectives and to promote the appropriate continuous improvement. This is essential to ensure the continuity of the Company in the future.

Assemini, 26/02/2018

Daniele TOCCO
 (Site Director)

Lior METZINGER
 (Chief Commercial Officer)